



# Corporate Planner Dashboard-Client (CP-Cockpit)

Installation Notes

Standard Recommendations for Hardware and Software

**Please note!**

Depending on the application of the software (structure size, number of users, calculations within the structure), the hardware configuration which is actually required may vary from this recommendation. We will be happy to assist you in the planning of your project-related system environment. On request, the installation can be carried out as a service of CP Corporate Planning AG. For complex IT environments, we also offer a technical workshop as preparation for the installation.

**Standard Recommendations for Hardware and Software**

**An up-to-date operating system patch status is prerequisite for all installations.**

- Windows11, Windows 10
- Processor with 4 cores
- 4 GB RAM
- 20 MB disk space is required for the installation
- Microsoft .NET Framework 4.8 (installs automatically)
- Windows Installer 4.5
- Minimum screen resolution: 1024 x 768 pixels
- Installation in Citrix environments supported from Citrix XenApp Version 5.0

For a detailed description of the installation please refer to the [Technical Manual](#).

### General Notes on Installation

All installations require **Administrator rights**. The Corporate Planner Dashboard client must be installed on **every** computer on which Corporate Planner Dashboard should be available.

### Modifying / Repairing an Installation

It is only possible to modify an installation or carry out a repair installation by running the setup again. Having done so, select the "Modify" or "Repair" option and follow the instructions of the Installation Wizard.

Changing or repairing the installation via the Windows Programs and Features is disabled at present.

### CP Corporate Planning GmbH Support

Our Support is available 24 hours a day via the Customer Portal at [my.corporate-planning.com/cp](https://my.corporate-planning.com/cp). The active support hours are:

***Monday to Friday 8.30a.m. – 5p.m. (CET)***

If you have project-related issues relating to the planning and execution of your installation, you may wish to take up the services of our Technical Consultant.

***Monday to Thursday 8.00 a.m. - 5.00 p.m. (CET)***

***Friday 8.00 a.m. - 4.00 p.m. (CET)***

***Telephone (Switchboard): +49 40 431333-0***